

POLICY & PROCEDURES MANUAL WAYLAND BAPTIST UNIVERSITY	Classification Number: 8.1.5 Revised: April 11, 2018
--	---

SUBJECT: STUDENT COMPLAINT POLICY

Purpose "ó"Vjg"rwtrqug"qh"vjku"rqnke{"ku"vq"rtqxf"engct"iwkfcpeg"vq"uwfpgpvu"eqpegtpkpi"tguqñwvkqp"qh"eqpegtpu"cpf"eq"o"rnckpvu"0"

Definition of Complaint "ó"C"eq"o"rnckpv"ku"y"tkvvgp"gzrtguukqp"qh"fkuc"itgg"ogpv"qt"fkucvkuhcevkqp"ykvj"vjg"rgthqt"o"cepg"qt"cevkqpu"qh"cp"kp"fkxkf"wcñ"qt"eqmgevkxg"tgrtgugpv"cevkxg"qh"vjg"wpkxgtukv{"*g0i0."cp"kp"pvtwevqt"qt"cp"cecfgo"ke"uejqñ+0"Eq"o"rnckpvu"oc{"dg"cecfgo"ke"kp"pcvwtg"*g0i0."rtqdcvkqp."uwurgpukqp."fku"okoucn"qt"ci"itcf"cr"rgcn+qt"pqp/cecfgo"ke"*g0i0."cf"okuuqpultgcf"okuuqp"fggekukqpu."fkuetk"okpcvkqp."ugzwcñ"jctcuu"ogpv."ugzwcñ"okueqpf"wev."hkpepekn"ckfluej"qñctu"jkr"cr"rgcñu."uwfpgpv"eqpf"wev"lwf"kekn"cr"rgcn."uwfpgpv"jqwukpi"cr"rgcñu."qt"eqpegtpu"ykvj"qvjgt"wpkxgtukv{"hwpevkqpu+0"

General /"kp"igpgtcñ."uwfpgpvu"yku"jkpi"vq"tgxkg"y"qt"hnkg"ce"eq"o"rnckpv"tgict"fkpi"vjg"cevkqp"qh"cp"kp"fkxkf"wcñ."cp"cecfgo"ke"gpvkv{"qt"cp"cf"okpkuvt"cevkxg"wpkv"qh"vjg"wpkxgtukv{"ujqwnf"fkgt"ev"vjgkt"swgukqpu"vq"vjg"rgtuqp"tgurqpukdng"ht"uwrgtxkukqp"qh"vjg"kp"fkxkf"wcñ."gpvkv{"qt"wpkv0"Rtqegfwtgu"ht"urgekñke"kuu"gu"ctg"qwnkpgf"dgñqy"0"

Records /"Iwkfgnkpgu"ht"cr"rgcñu"tgñevgf"vq"uwfpgpv"tgeqt"fu"ctg"cf"ftguugf"kp"[rqñke{"":0303](#)"qh"vjku"ocpwcn0"

Disciplinary Action /"Iwkfgnkpgu"ht"cr"rgcñu"qh"fkuekrñkpc{"cevkqpu"ctg"hqwpf"kp"[rqñke{"":0308](#)"qh"vjku"ocpwcn0"

Grade Appeals /"Iwkfgnkpgu"ht"cr"rgcn"qh"itcf"gu"ctg"hqwpf"kp"[rqñke{"":0403](#)"qh"vjku"ocpwcn0"

Sexual Harassment /"Yc{ncpf"Dcrvkuv"Wpkxgtukv{"ku"eq"o"okv"gf"vq"rtqxf"fkpi"kvu"uwfpgpvu"ykvj"cp"gp"xtqp"ogpv"htg"htq"ok"o"rnkekv"cpf"gzrnkekv"eqgtekxg"dgjcxkqt"wguf"vq"eqpvtqn."kphnwgpeg."qt"chhgev"vjg"ygnm/dgkpi"qh"cp{"ogodgt"qh"vjg"wpkxgtukv{"eq"o"wpkv{0"Ugzwcñ"jctcuu"ogpv"qh"cp{"mkpf"ku"kp"cr"rtq"rtkcvg."wpceegrvcñdng."cpf"eqpvtct{"vq"vjg"Ejtkuvkp"uvcpfctfu"qh"eqpfwev"gzrgev"fd{"cm"ogodgtu"qh"vjg"wpkxgtukv{"eq"o"wpkv{"uwfpgpvu."hcewnv{"cpf"uvchh0"Iwkfgnkpgu"ht"rtqegfwtgu"kp"qxñkpi"ugzwcñ"jctcuu"ogpv"eq"o"rnckpvu"ctg"hqwpf"kp"[rqñke{"":40908](#)"qh"vjku"ocpwcn0"

Discrimination /"Yc{ncpf"Dcrvkuv"Wpkxgtukv{"cfjgtgu"vq"ce"rqñke{"qh"pqp"fkue"tk"okpcvkqp"qp"vjg"dcuku"qh"ci"ig."eqñqt" k "qh, t wigp"

Uvgr"3"/"C" y tkwgp"eq o rncpv"ujqwnf"dg" o c f g"vq"vjg"ko o g f k c v g"uwr g t x k u q t"q h"v j g"r g t u q p"ci c k p u v"y j q o"v j g"
eq o rncpv"ku" o c f g"Kh"pq"tguqnwvkqp"jcu"dggp"tgcejgf"qt"vjg"uwwfgpv"jcu"pqv"tgegkxgf"c"ucvkuhcevqt{"tгурqpug"
htqo"vjg"uwr g t x k u q t"ykvjkp"32"yqtmkpi"fc{"u"qh"vjg"fcvg"qh"vjg"cr r g c n."v j g"u w w f g p v"u j q w n f"r t q e g g f"v q"U v g r"40"

Uvgr"4"/"Vjg"uwwfgpv"ujqwnf"hkng"chqtocn"y tkwgp"eq o rncpv"ykvj"vjg"ugpkqt"cf okpkwvtcvqt"jcxkpi"lwtkufkevkap"